



## Training is Fundamental to Your Success

Properly trained personnel are critical to the success of every project. It becomes especially important on projects with strict budgetary concerns, limited resources, and changing requirements. Our training will increase your knowledge and effectivity on the job. Furthermore, ISS offers programs that deal with system optimization and maintenance, as well as courses focusing on the underlying functional processes behind the software.

ISS training courses are developed and delivered by the same experts who build and support ISS products. Each course is designed to provide a balance of lecture, practical exercises, and discussion. Regularly scheduled courses are available at our facility near Clemson, South Carolina, USA, or they can be scheduled for on-site delivery at the location of your choice.

In addition to training in how to use ISS software products such as SLICwave LC and InSync, ISS offers numerous courses in the underlying processes on which the software is based. Students from around the world who are looking to better understand the principles on which their jobs are based attend ISS classes in Supportability Analysis, Provisioning, FMECA and RCM, Configuration Management, etc.

## About ISS

Integrated Support Systems, Inc. (ISS) is committed to providing the most effective software, training, and services solutions for product supportability, product lifecycle management, configuration management, and product collaboration – with particular focus on the aerospace and defense industry.

ISS and our strategic partners provide solutions to over 800 customers in 15 countries around the world.

Integrated Support Systems, Inc.  
936C Old Clemson Hwy  
Seneca, SC 29672 USA  
Tel: +1 (864) 654-1284  
Fax: +1 (864) 654-1286  
Email: [sales@isscorp.com](mailto:sales@isscorp.com)  
[www.isscorp.com](http://www.isscorp.com)

## UPCOMING TRAINING CLASSES

### Supportability Analysis

(MIL-STD-1388-2B, GEIA-STD-0007)  
September 23-27 2024

### Using SLICwave LC

September 30 - October 4 2024

All courses will be conducted remotely.

For remote training options, or dedicated training, please contact an ISS representative at [sales@isscorp.com](mailto:sales@isscorp.com) or call +1 (864) 654-1284.



## Scheduled Training Courses

### Supportability Analysis (MIL-STD-1388-2B, GEIA-STD-0007)

5-day Training Course | September 23-27, 2024 (REMOTE)

This course provides fundamental insight into the logistics support analysis (LSA) process. It focuses on the current primary standards that serve as the basis for many LSA programs – GEIA-STD-0007, MIL-STD-1388-2B, and LMI. Additionally, it examines the role of analysis in PBL and spiral programs. The focus of the course is to provide the necessary insight to produce the appropriate support system for your program. The Supportability Analysis (MIL-STD-1388-2B, GEIA-STD-0007) course provides the foundation for the use of SLICwave LC software.

### Using SLICwave LC

5-day Training Course | September 30-October 4, 2024 (REMOTE)

*Using SLICwave LC* introduces new and existing users to the SLICwave LC software. If you have a contract using MIL-STD-1388-2B, LMI, PBL, or GEIA-STD-0007, this course will provide the fundamental proficiency to use the industry standard product life cycle support information management software. Using SLICwave LC combines expert instructor-led sessions with plenty of hands-on exercises to promote skill development. Master the productivity enhancing features of SLICwave LC through practical use of SLICwave LC during the Using SLICwave LC training course.

*The Supportability Analysis Training Course or equivalent experience is required.*

### Provisioning: Concepts, Analysis and Techniques

3-day Training Course

The *Provisioning: Concepts, Analysis, and Techniques* training course provides instruction to provisioners of all levels. Through a detailed introduction and skilled instruction, learn how to improve management and delivery of provisioning contractual requirements. This comprehensive course provides not only theoretical overview, but real-world scenarios, enabling you to improve evaluation and understanding of obstacles and issues that may come in receiving, maintaining, and submitting provisioning data.

*MIL-STD-1388-2B and/or GEIA-STD-0007 experience is required.*

### SLICwave LC System Administrator

3-day Training Course

The *SLICwave LC System Administrator* training course provides instruction for effective maintenance management of the SLICwave LC system. Discover how to achieve optimal performance from the software with the knowledge gained from this course, including administering data access permissions, troubleshooting, error checking, and more.

## ISS Training Course Pricing

5-day Training Courses      \$3,475

3-day Training Courses      \$2,375

*Pricing valid as of January 1, 2024*

## Other Available Training Course Options

### SLICwave LC S1000D

3-day Training Course

The *SLICwave LC S1000D* training course expands upon your existing knowledge of SLICwave LC and GEIA-STD-0007 by focusing on SLICwave LC functionalities that facilitate delivery of SPEC S1000D data modules. This course is targeted at experienced SLICwave LC users that need to repurpose and enhance existing SLICwave LC LSAR data module creation, publication, and synchronization with common source databases (CSDBs), as well as how to generate and review S1000D applicability using SLICwave LC.

*Need a working knowledge of SLICwave LC / SLICwave LC Life Cycle, GEIA-STD-0007, and ASD S1000D.*

### SLICwave LC CM-L

2-day Training Course

The *SLICwave LC CM-L* training course instructs users in the usage of the Configuration Management-Logistics (CM-L) module for SLICwave LC. SLICwave LC/CM-L is a highly sophisticated module that permits users to perform configuration management (CM) of LSAR data at any time. It also tracks modifications to the LSAR database via in-work partitions and allows users to make prototype alterations to LSAR data while keeping a "baseline" configuration of data intact. This course instructs in the creation, maintenance of the data, and updating the baseline configuration using data from the partitions.

*Need a working knowledge of SLICwave LC / SLICwave LC Life Cycle or prior training.*

### Introduction to FMECA & RCM Analysis

3-day Training Course

This training course introduces Failure Mode, Effects, and Criticality (FMECA) and Reliability Centered Maintenance (RCM). FMECA is engineering analysis that seeks to identify the ways a system can fail, the effects of those failures, and the criticality of those failures. In addition, FMECA determines what corrective maintenance actions will be necessary to rectify the failure. RCM is an engineering analysis that seeks to determine the possibility of preventing the failures identified in FMECA. RCM analysis will also identify preventative maintenance actions that can be undertaken to keep the failures from occurring.

## S-Series Training Options

S-Series Training Courses can be scheduled upon request using either the dedicated training option or customized training as described in the "ISS On-Site and Customized" training section.

- Supportability Analysis with S3000L
- SLICwave LC for 0007
- SLICwave LC for S3000L
- SLICwave LC S2000M
- SLICwave LC S1000D for S3000L

## ISS On-Site Customized Training

ISS offers traditional courses for dedicated delivery to your organization for up to 10 participants. This can be achieved via in-person or dedicated training (remotely or at a location of your choice). Courses may also be customized on a services basis to meet your organization's particular requirements.

To learn more about ISS On-Site or Customized Training options, please contact an ISS Representative at +1 (864) 654-1284 or 1-800-528-9185 (US and Canada). You may also email us at [sales@isscorp.com](mailto:sales@isscorp.com) for more information.

## Training Policy

### Payment

**Full payment is due upon registration.** Payments may be remitted via credit card or company check. Credit card payments will be taken over the phone by our Training Coordinator at 1-800-528-9185 (U.S. and Canada) or +1 (864) 654-1284 (all other countries). Company checks must be received two weeks before the course begins unless other arrangements have been approved by ISS.

### Training Course Delivery

We expect to hold classes per the published class schedule. We have found, however, that we can cover course material more quickly, and without degradation of the learning experience, in classes with only a few students. We reserve the right, therefore, to shorten a class by one day based on the number of registered students in the class. Any change in the schedule will be at the discretion of ISS no later than two weeks in advance of the course start date. Trainees will be notified promptly of any change in the course delivery dates.

### Cancellation / Substitutions by Registrant

Registered students who cancel more than 14 days prior to the start date of the course will be refunded the training course tuition, less a \$200 administrative fee. If cancellation occurs within 14 days of the start date, the registrant will forfeit 50% of the course tuition.

In lieu of cancellation, the registrant may send a substitute to attend the class. Please notify ISS at least 14 days prior to the start date of the course of your intent to substitute. NOTE: If a registrant notifies ISS within 14 days of the course of the intent to send a substitute and the course is being delivered remotely, ISS may have already shipped you the training manual. In this case, the registered student will be responsible for providing the training manual to the substitute, or ISS will ship another training manual at a cost of \$75 to cover printing and shipping costs.

For questions or concerns regarding our Training Policy, please contact ISS at [training@isscorp.com](mailto:training@isscorp.com). You may also call us at 1-800-528-9185 or +1 (864) 654-1284.



# Training Registration Form

Please complete the form and return to [training@isscorp.com](mailto:training@isscorp.com).

Name \_\_\_\_\_

Job Title \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Postal Code \_\_\_\_\_

Country \_\_\_\_\_ Phone \_\_\_\_\_

Email \_\_\_\_\_

Please select training course:

Please select training course:

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**Payment Information:** Full payment is due upon registration. Payments may be remitted via credit card or company check. Credit card payments will be taken over the phone by our Training Coordinator at (800) 528-9185 (U.S. and Canada) or +1 (864) 654-1284 (all other countries). Company checks must be received two weeks before the course begins unless other arrangements have been approved by ISS.

**Please Select Method of Payment:**    Credit Card    Company Check

**Payment Point of Contact/Phone Number:**

**Cancellations and Substitutions:** Cancellations more than 14 days prior to the course start date will be refunded the training course tuition, less a \$200 administrative fee. If cancellation occurs within 14 days of the start date, the registrant will forfeit 50% of the course tuition. Substitutions are requested at least 5 days prior to the start date of the training course.

I have read and agree to the terms and conditions for Payments, Cancellations and Substitutions.    I agree

**Emergency Point of Contact/Phone number**